



QUALITY POLICY

The Management of DVG AUTOMATION SPA sets the strategic goal of achieving Customer satisfaction through the continuous improvement of all company processes, by developing and implementing the quality program and objectives outlined in our Corporate Quality Management System.

In line with the company's VISION:

"DVG exists to make the entire world safer!"

"DVG is a global reference point in the production and commercialization of piston actuators and related control systems in the oil & gas, petrochemical, and power sectors. Its products, when installed on the relevant valves, ensure the safety of industrial plants and prevent potentially catastrophic accidents. These automated valves can open, close, and/or regulate the flow of the pipeline quickly and safely."

DVG guarantees complete Customer satisfaction (both internal and external) through continuous technological innovation, the pursuit of customized solutions, the high intrinsic quality of its products, and an excellent service characterized by constant attention and prompt response to both explicit and latent Customer needs. This is achieved by quickly identifying the most suitable solutions with effectiveness and efficiency while ensuring adequate medium- to long-term profitability"

The Management has identified the following general objectives:

1. Comply with current legislation and European directives (PED, ATEX, Machinery Directive) by implementing a system for collecting and updating such regulations, including through direct relations with relevant Institutional Bodies;
2. Progressively improve the quality of provided services by adopting the most functional technological, organizational, and procedural solutions while maintaining economic and managerial balance;
3. Increase Customer satisfaction by ensuring service compliance with defined requirements and meeting agreed delivery times;
4. Identify and acquire resources and capabilities to enhance the company's competitiveness and know-how;
5. Pay attention to the concerns of employees, Customers, public institutions, and various associations (social, trade union, political), considering their expectations to ensure transparency and collaboration with society;
6. Engage and empower all personnel through training and information-sharing initiatives while fostering internal communication;
7. Monitor suppliers to ensure they operate in line with company practices and comply with established procedures;
8. Invest in corporate growth and promotion to establish a presence in more profitable markets and reach new Customers;
9. Implement and maintain an active management system that considers the company's context and risks that may affect service quality;
10. Carefully analyze existing processes that may influence climate change within the Organization's management and/or control capabilities, as well as any new activities and processes, to make economically sound choices with a focus on sustainability.

To achieve these objectives, the Management intends to implement a Quality Management System in compliance with UNI EN ISO 9001 standards.

The Quality Policy should be regarded not only as an expression of the company's intent but also as a daily reference for all DVG AUTOMATION SPA personnel in the execution of their activities and assigned responsibilities. For this reason, this statement is made available on the company's website, on the company notice board, and will be communicated to anyone who requests it.

Finally, the Management is committed to periodically reviewing, at least once a year, the adequacy of the Quality Management System through dedicated reviews.

Cortemaggiore, lì 26/02/2025

The Management